Iteratív Big Data projektek vállalati környezetben MATE GULYAS 40MIN



2018-02-18

itSMF Magyarország



# ITIL? with Data science?



# Is <u>DATA SCIENCE</u> a SERVICE?

#### The people



# Az a felelmetes 90%...



# Nekünk is szükségünk van ITIL-re!

#### Miert fontos az adat?

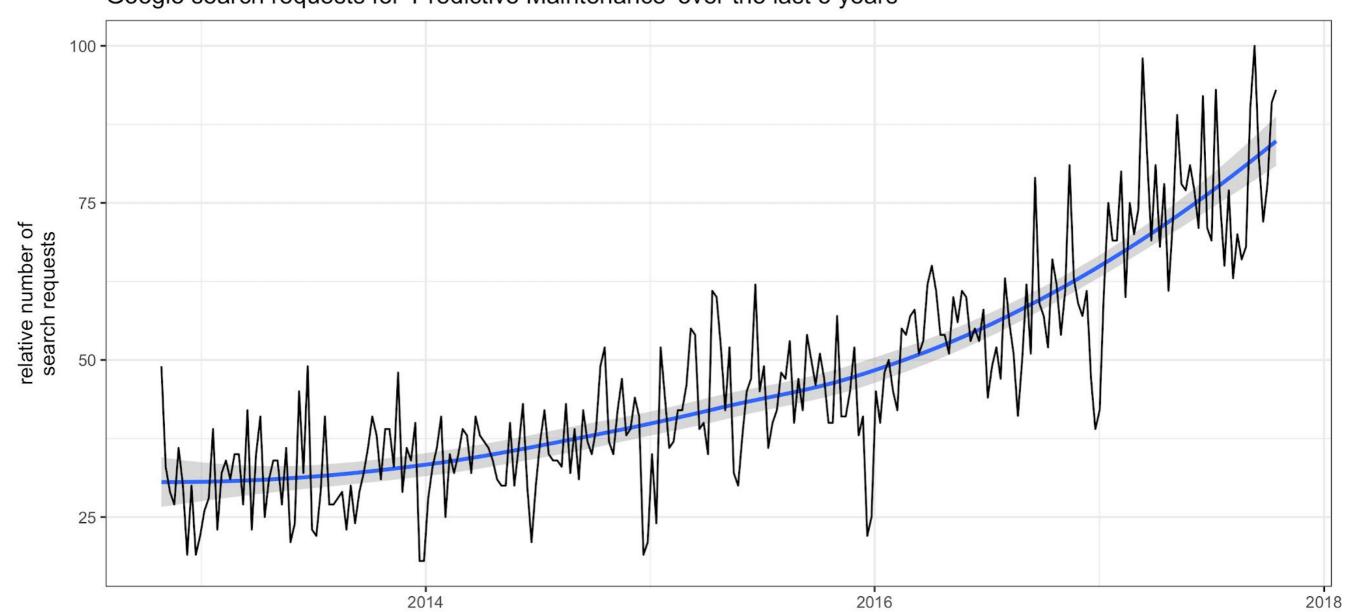


## DATA ECONOMY

#### **Predictive maintenance**

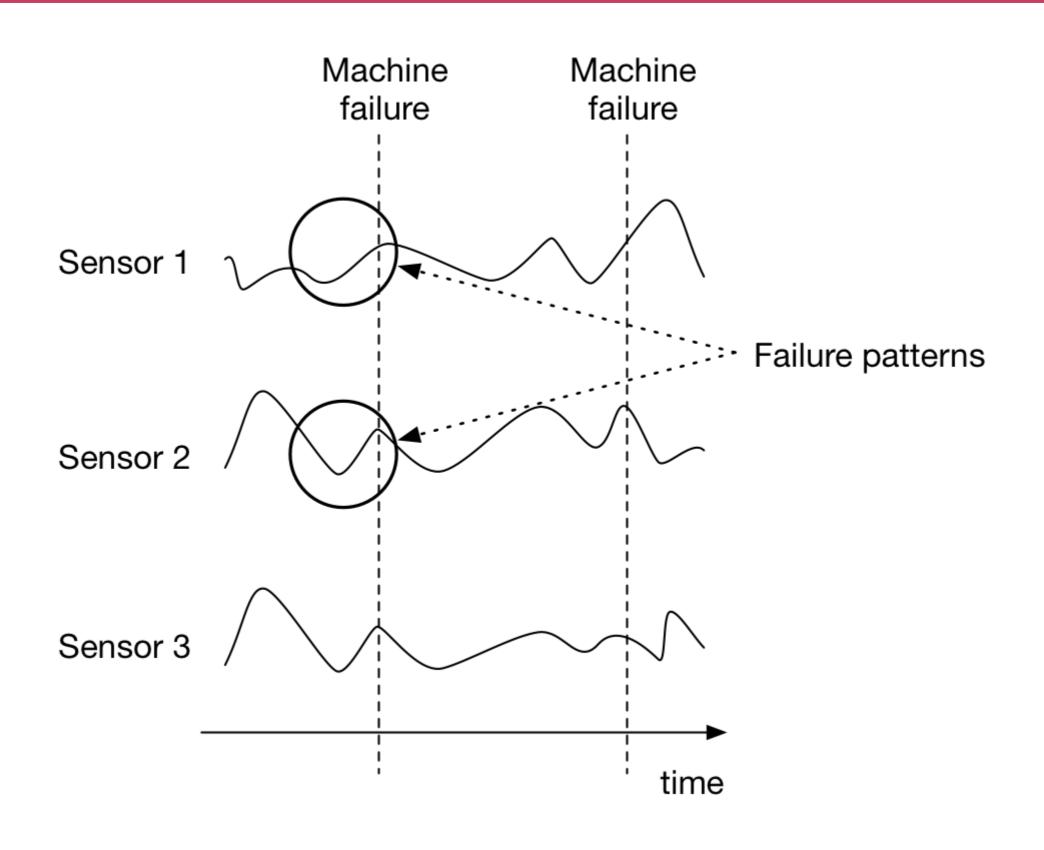


Google search requests for 'Predictive Maintenance' over the last 5 years



#### **Predictive maintenance**





#### **Inventory forecasts**





#### Waste reduction





#### The future



## DATA ECONOMY

#### How does a data project look like?



- Reporting
- Data analytics (retrospective)
- Machine learning
- Al

#### Let's take an example

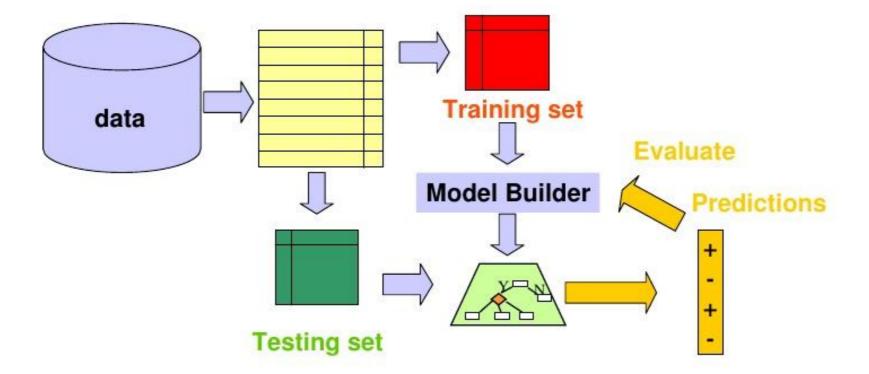


#### Electronic good manufacturing

#### Machine learning

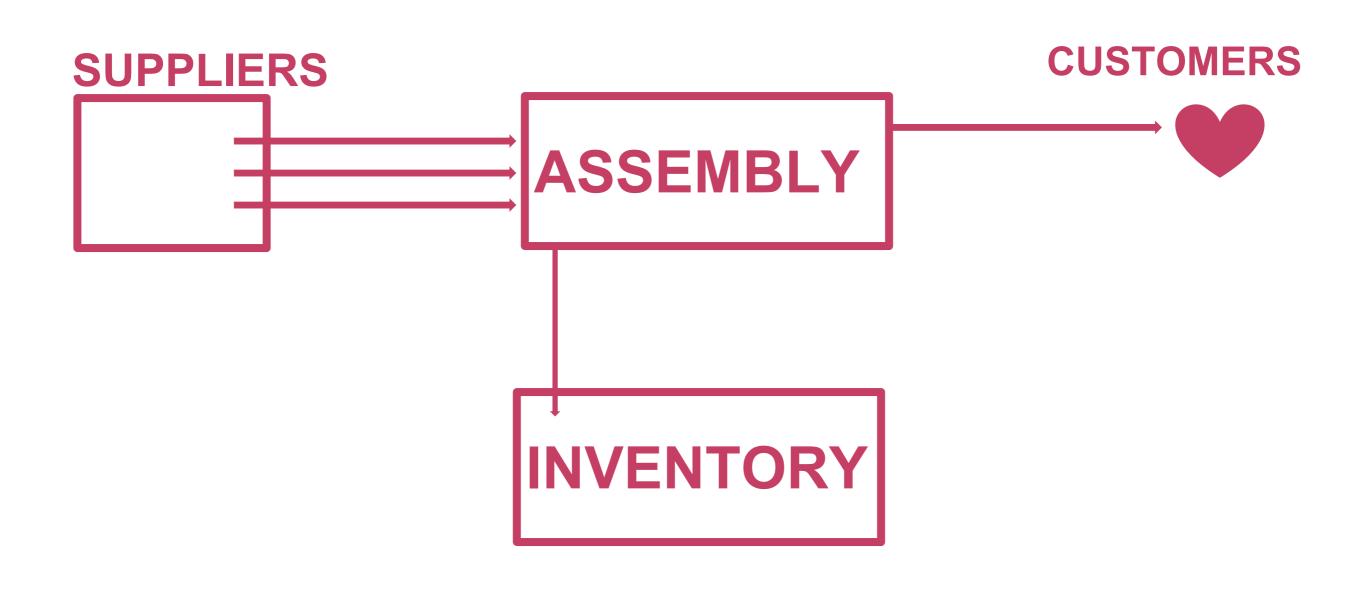


Classification Step 3: Evaluate on test set (Re-train?) 16



#### Let's take an example





#### Let's take an example



- Inventory forecasts
- Layout optimisation
- Optimising logistics
- Securing supply chain
- Predictive maintenance
- Finding new services

#### **Service Strategy**



- What is what we want?
- How will we use it?
- What do we need to use it?
- Do I have good data for it?

#### Service Design



- Small steps!
- Iterative steps!
- Data analysts, Data scientists need support from the business

#### **Service Transition**



How do we reduce the risk?

Change management?

How we measure the change?

#### **Service Operation**



- (Data science) ML is stochastic by nature
- What is precision?
- False positive and false negative - do we understand the metrics?

#### **Service Operation**



Monitoring
 What do we monitor in an analytical pipeline



## SLA for ML?

#### **Continual Service Improvement**



- The essence of ML!
- Do we affect the system we measure?
- What is the KPI?

Al

#### Factories Are Al's Next Frontier

Al is the new electricity

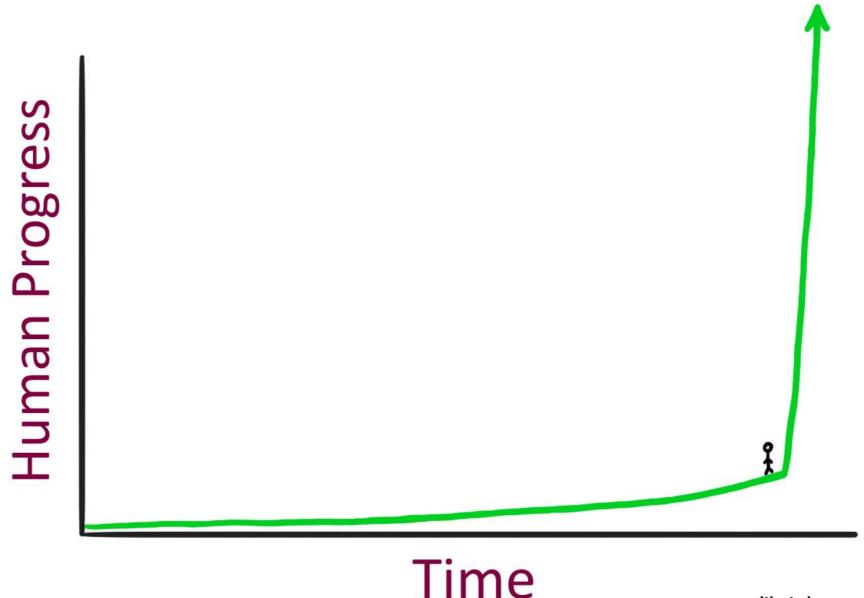
- Andrew Ng

#### 5 years down the road...



#### The Progress

What does it feel like to stand here?

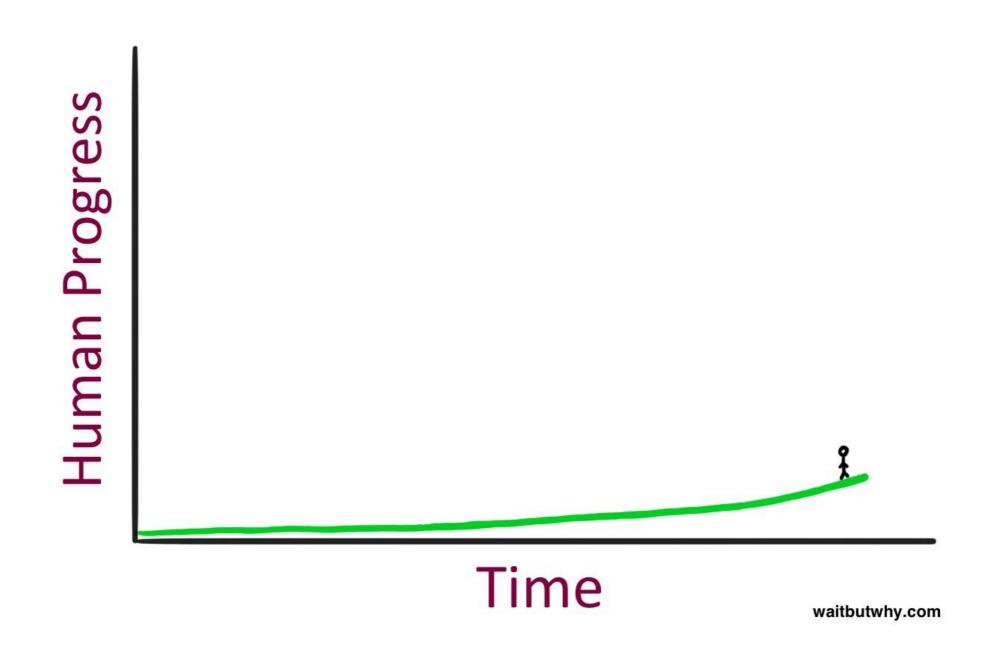


#### 5 years down the road...



#### The Progress

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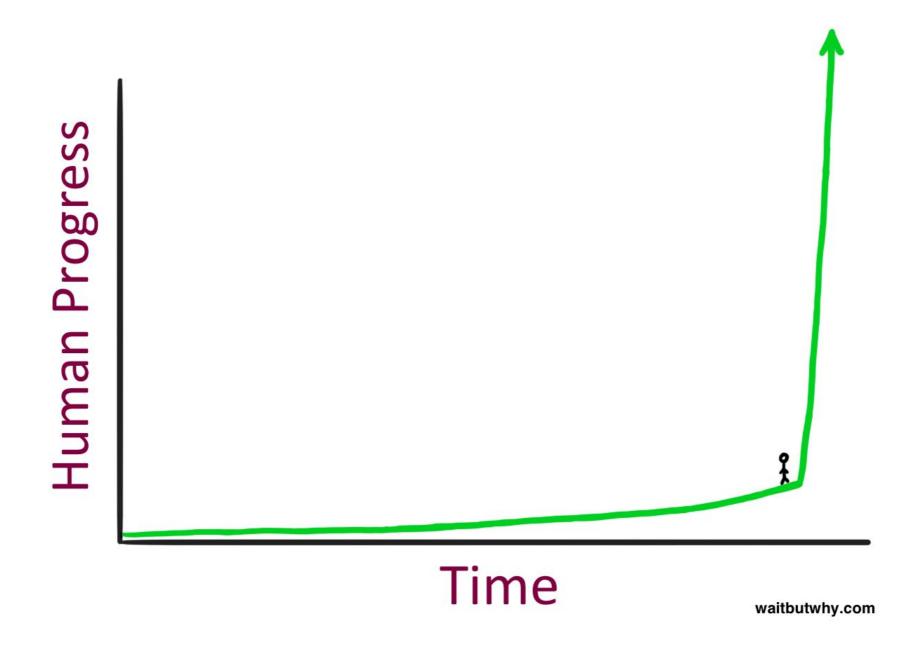


#### 5 years down the road...



#### The Progress

What does it feel like to stand here?





#### **DISCOVER TOGETHER**

**PING ME!** 

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